

Return Merchandise Authorization (RMA) Request
THIS RETURN FORM IS FOR ITEMS THAT HAVE BEEN PURCHASED THROUGH KODIAK DEFENCE WEBSITE
Your Contact Information

First and Last Name

Address -

Address - Line 2 (Optional)

City

Province

Postal Code

Email Address

Primary Phone Number

Secondary Phone Number (Optional)

Reason for Return

Please select a reason for the return of your product/s.

Following your selection, please provide a detailed description of the problem you have encountered, and use the File Upload tool below to attach any photos you may wish to include!

Damaged in Transit

Received Wrong Item

Product Defect

Other

Description of Reason for Return

Item Information

Invoice Number

Item Description

Correspondance

Have you had any prior correspondence with anyone else here at KODIAK regarding this issue?

No

Yes, but I don't remember who

Yes, please enter name/s below

Shipping Instructions

DO NOT SHIP until you have received a RMA # (Return Material Authorization Number).
Firearms must be unloaded and do not include any live ammo unless we specially request it.
Customer is responsible for all return shipping and insurance cost.
Kodiak is not responsible for any loss or damage whilst goods are in transit.
Do not include any accessories, optics, slings, etc. Unecessary items may be returned at customers expense.
The RMA # must be clearly visible on the outside of the package.
Once your Return is processed, you will be contacted with a RMA# and further shipping instruction.

Additional Information

Optional - Any additional information you feel might be helpful: